

dear friends



I'd like to acknowledge up front that moving a company like The Warehouse towards a sustainable future is an enormous task. In terms of the journey we have embarked on, we see that we have probably only completed the first kilometre of a thousand kilometre trek. I am exceptionally proud of our magnificent team of people throughout New Zealand and Australia who are starting to understand and grapple with the complexities of such a challenge. As you will read, the ethos of The Warehouse over the past 20 years has developed into a company that cares.

Our strong desire is to build closer communities and we are under no

illusion that this journey will be long, detailed and at times difficult.

We have tried to communicate our small amount of progress so far – warts and all – and have therefore identified the huge opportunities that still remain ahead of us in progressing further.

We are keen to play our part in promoting responsibility for a more sustainable future and that responsibility extends to what is happening in our supply chain both locally and overseas.

It is our ambition to attempt to enhance the quality of life in New Zealand by continuing to make the desirable affordable. Our challenge is to source sustainable materials that will either enhance the longevity of the product or enable the materials from which they are made to be recycled or reused, hence creating a closed loop system rather than today's take, make, waste, lineal process. Similarly our ambitions of

doing more with less are illustrated in our work in energy efficiency and the redesigning of packaging to enable this to be minimal and recyclable.

The most essential element in all our work is people. Our desire is to be a truly people first company. I hope this is well illustrated throughout this document and it will only be through like minded people who have an ambition to create a more sustainable world that we will succeed in travelling further on our journey in the years to come.

Thanks to all interested parties for taking the time to read this document.

A handwritten signature in black ink that reads "Stephen Tindall". The signature is written in a cursive, slightly slanted style.

Stephen Tindall
Founder