

# Returns Form

Customer Name: .....

Order Date: .....

Order Confirmation Number:.....



QTY	Barcode*	Product Name/Description	Reason Code

REASON FOR REFUND CODE
1 - Doesn't fit
2 - Style doesn't suit
3 - Poor quality
4 - Arrived too late
5 - Unwanted gift
6 - Item faulty

\*Barcode can be found on the product and/or swingtag attached to product.

## Returns Instructions

Please return products together with this completed form within 14 days of receiving your delivery.

- 1 - Fill in the form and send it back to us with the item/s in their original packaging and condition.
- 2 - Please select one of the reason codes for each item you are returning.
- 3 - Package and use the pre-printed return address sticker, and send to us at:  
The Warehouse Online Fulfilment Centre, Dock 11, Sylvia Park Shopping Centre, Mt Wellington Highway, Auckland.
- 4 - We will process your return as soon as possible and confirm completion via email.
- 5 - Note we are only able to refund items. If you wish to exchange items, send the unwanted item back to us for a refund and place another order on the website.

Our full returns policy is detailed at [www.thewarehouse.co.nz/returns](http://www.thewarehouse.co.nz/returns)